



Please **don't** **hang up** on me.

I am one of thousands of individuals who have difficulty hearing or speaking on the phone and want to do business with your company.

Relay Users are customers with money to spend.

Answering Relay Utah calls can:

- Increase revenue
- Increase the number of customers you serve
- Result in the recommendation of your business to others

Taking calls placed through Relay Utah is simply good business.



Relay Caller

The relay caller places a call using relay, primarily through the use of an assistive communications device.



Communication Assistant

The Communication Assistant speaks and/or types what's said between callers.



You

Speak as you normally would, just a little slower and say, "go ahead" when you're ready for a response. Turn taking continues in this manner until the call is complete.